

Wes Moore, Governor · Aruna Miller, Lt. Governor · Laura Herrera Scott, M.D., M.P.H., Secretary

Comm for Immediate Release

Subject: Medicaid Check-In 2023

Audience: All Stakeholders

Dear Maryland Medicaid Participant:

During the COVID-19 public health emergency (PHE), Marylanders who were enrolled in Medicaid continued to be covered, even if they were no longer eligible for Medicaid. Participants did not have to go through a Medicaid eligibility review known as a redetermination to keep their Medicaid insurance.

Continued enrollment in the Medicaid insurance program will not be automatic this year. Beginning April 2023, Maryland will complete Medicaid eligibility reviews or redeterminations again. Not everyone will go through a redetermination at the same time. Redeterminations will occur over 12 months.

Watch for communication from the Maryland Department of Human Services. When you get your notification that your redetermination is due, you will have 60 days to respond.

It is very important for you to keep your contact information current with us. Make sure to update your current mailing address, phone number, email, and other contact information. This way, we can contact you about any updates or changes to your Medicaid insurance.

The best way to confirm and update your current information is to create or access your myMDTHINK account. MDTHINK is Maryland's system that includes direct access to your Medicaid eligibility status, letters, and notices.

The myMDTHINK account is free and all information entered into your account is kept secure and confidential. Once you establish your account, you can access your Medicaid case details, and manage your account information like updating your contact information. Please note that you must have an email address to create a myMDThink account. If you do not have an email address, you may create one with help from a family member, case manager, or provider of your choice.

At this time, create a myMDTHINK account if you do not already have one. Make sure your myMDTHINK account has your current mailing address, phone number, email, or other contact information. You can follow these steps to review or update your contact information:

- To review or update contact information online, log in to your account at mymdthink.maryland.gov and review or update your address, phone number and email. If you do not already have an account, you can create an account at mymdthink.maryland.gov by clicking on "create account".
- You can also call the DHS Call Center at 800-332-6347. Help is available in more than 200 languages. Deaf and hard of hearing use Relay service.
- You can also call or visit your local <u>Department of Social Services</u> or your <u>Local Health</u> <u>Department</u>.